



# IT-CNP, Inc. Capability Statement

*Securing America's Infrastructure*

**IT Operations**

**Cyber Security**

**FISMA Cloud Hosting**



# Corporate Overview

IT-CNP, Inc. is a Government service oriented business enterprise headquartered in Columbia, Maryland. IT-CNP prides itself on its ability to strategically deliver information technology solutions to a diverse portfolio of Federal, State and Local Government customers. IT-CNP provides a variety of IT operations, cyber security, and FISMA cloud hosting as a standard set of its service offerings. IT-CNP also provides industry leading certified professionals with solid technical background experience that enable them to address a full range of IT hardware and support issues. Many of our personnel hold Secret and Top Secret level clearances with diverse government agencies.

IT-CNP has successfully performed on a multitude of government hosting and infrastructure information management and support contracts throughout Federal, State, and Local Governments. IT-CNP provides its government oriented web hosting services through its hosting division – GovDataHosting, which was created to exclusively serve the demanding high availability and reliability needs of modern local, state and federal Government initiatives.

IT-CNP utilizes a formal set of policies, procedures, forms and manuals necessary to provide the proper control structures to ensure that all hosted systems are properly maintained and supported. Of significance are the requisite policies and procedures to support configuration control and correct inventory of equipment and security controls applied to specific hosted systems. IT-CNP's formal control structures have been carefully developed to integrate smoothly with NIST standards to ensure consistency and compliance with all the requirements entailed in applicable NIST publications, especially SP 800-34 Rev. 1, SP 800-53 Rev. 5, and SP 800-137.

IT-CNP has a successful track record of serving a diverse portfolio of Government hosting oriented services, proven datacenter infrastructure support processes, NIST and DoD RMF FISMA security compliant operational, management and technical controls, as well as robust subcontractor management processes and experience in a multivendor solution environment.

## Benefits

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- ▶ Superior Solutions
- ▶ Mitigated Performance Risk
- ▶ Government Specialized Vendor
- ▶ Extensive Track Record
- ▶ Experienced & Committed Personnel

## Core Values

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Our customer support mission is to always provide platinum level support service. We are proud to serve our customers with solutions that meet most challenging business, technical and system performance requirements while offering 100% availability and performance guarantee. IT-CNP personnel are lead by these core values:

- ▶ Commitment and Assurance
- ▶ Pride
- ▶ Positive Attitudes
- ▶ Professionalism
- ▶ Organized and Structured
- ▶ Flexible and Compliant

## Why IT-CNP?

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- ▶ Strong and established management team
- ▶ Guaranteed secure environment and customer satisfaction
- ▶ Strong past performance and project execution team committed to accomplish various tasks
- ▶ Successful implemented strategic planning process
- ▶ Strong line of business that fortifies the organization and satisfies the client's needs



# IT Operations

IT-CNP provides a breadth and depth of knowledge that uniquely meets the requirements of modern government IT operations landscape. Through unique prescriptive, lessons learned combined with strategic recommendations IT-CNP effectively addresses today's demanding information technology infrastructure transformation needs, technologies and trends including:

- ▶ IT Infrastructure Operational Excellence
- ▶ Private/Public Cloud Infrastructure Strategies
- ▶ Enterprise Mobility
- ▶ Web-scale Information Technology
- ▶ Data Center, Server, Storage and Networking Trends
- ▶ Disaster Recovery and Business Continuity
- ▶ IT Infrastructure Cost Optimization

IT-CNP adopted the key principles and best practices of ITIL Service Management Framework as a set of guiding methodologies, resources and service excellence roadmap capabilities to deliver superior and reliable IT infrastructure operational solutions to public sector customers. ITIL framework has evolved into a process-based best practices focuses on a broader holistic service lifecycle.

IT-CNP's value comes from supporting the entire lifecycle of a system, from requirements definition, implementation/transition, modernization, sustainment and subsequent decommissioning.

IT-CNP provides fully managed system lifecycle services for Federal agency customers that include all aspects of technical implementation, operations and security compliance management.

Technical Area	Description
 <b>Software</b>	J2EE, C, C++, .NET, C#, JavaScript, Visual Studio, PHP, ColdFusion, Fortran, Visual Basic, JCL, LISP, Test Suite (MI), IBM Rational Clear Case, SQL, XML
 <b>Platforms</b>	IBM, SunOS, Solaris, UNIX, HP-UX, Windows, Apache, Tomcat, Novell, NetWare, Unisys MVS, Oracle AS, Lotus Notes, SharePoint, Drupal CMS
 <b>Support Tools</b>	Cisco Works, Tivoli, Veritas, Citrix, Novel, Remedy, HP OpenView, BMC, Sniffer, Spectrum, ARCServ, SNORT, Check Raptor, NetRanger, Nessus
 <b>Hardware</b>	Cisco, Nortel, IBM, Sun, Dell, Compaq, HP, Marconi, Bay Networks, Ascend, Lucent, Nokia, Extreme Networks, DEC, Juniper
 <b>Database</b>	Microsoft SQL Server, DB2, Oracle, Informix, JDBS, Sybase, FoxPro, Clipper, Lotus Notes, Dbase, Paradox, MySQL



# Cyber Security

Effective implementation of comprehensive cyber security strategy has become one of the most important national priorities of our times. Each government agency is individually responsible for continuation of improvements in its cyber security posture. Government organizations are experiencing an increased need for cost effective information assurance capabilities as well as improved management, control and response techniques.

IT-CNP provides specialized cyber security services that assist agencies in providing a safe and secure operating environment, while implementing a departmental information assurance processes to ensure that information security related policy directions as defined by legislative requirements as well as President's Management Agenda guidance and circulars on cyber security are implemented consistently across the enterprise.

IT-CNP's cyber security and audit personnel, best practices, lessons learned and information assurance technologies assist federal, state and local government customers in maintaining proactive cyber security posture.

## Enterprise Cyber Security Program Support

IT-CNP provides expert information assurance and cyber security consulting advice, guidance, and facilitation regarding current improvement practices, services, and support products to assist agencies in their information assurance and cyber security program management and efforts, which enable them to meet new challenges and continuously improve their mission performance.

## Enterprise Cyber Security Program Support

The goal of IT-CNP's enterprise-wide cyber security program support is to improve the information security posture and reduce cyber security vulnerabilities of customer organization. This is accomplished by improving compliance with mandated regulatory acts and industry standards such as FISMA, OPM, FIPS, NIST, DoD RMF, SSAE-16 and all other applicable cyber security regulations, policies, and procedures.

In order to reduce cyber security vulnerabilities our security experts support customers to continue developing enterprise-wide directives, manuals and other standards that comply with the kaleidoscope of Federal statutory and regulatory requirements. Compliance with the directives, manuals and other guidance by each agency's respective security program demonstrates improved cyber security performance to the satisfaction of external review bodies such as the Government Accountability Office (GAO), OMB, and independent public auditors.

By identifying vulnerabilities and implementing corrective measures, IT-CNP's security compliance experts assist government agencies to effectively reduce the number of opportunities for system compromise, resulting in an overall improvement in the level of protection afforded our information resources. Ongoing monitoring is used to continuously assess the security posture of our operational environments to detect new or unpatched vulnerabilities, offering opportunities for proactive remediation and control.

*IT-CNP operates a 24/7 Security Operations Center (SOC) to provide advanced customer security event monitoring and incident response capability.*



# FISMA Cloud Hosting

Through its hosting division - GovDataHosting, IT-CNP is able to provide specialized turn-key FISMA compliant solutions to all U.S. Government entities including all civilian executive departments (FISMA NIST Methodology), independent agencies, government corporations, boards, commissions, as well as U.S. Department of Defense (FISMA DoD RMF Methodology), Federal law enforcement and Intelligence community.

## IT-CNP's Cloud Offers:

- ▶ FISMA NIST Cloud Hosting
- ▶ FISMA DoD RMF Cloud Hosting
- ▶ FISMA Private Cloud Hosting
- ▶ FISMA S-a-a-S Hosting
- ▶ AICPA SOC 2 Cloud Hosting
- ▶ Custom Hosting Solutions

## Key features of IT-CNP's FISMA Cloud Hosting:

- ▶ Accelerated FISMA A&A Path
- ▶ NIST and DoD RMF Compliant Turn-Key Solutions
- ▶ Lower Implementation Risk
- ▶ Reduced FISMA A&A and Operating Costs
- ▶ PMI Certified Implementation Management Team
- ▶ U.S. Based Support Team
- ▶ 100% Infrastructure Availability SLA
- ▶ Responsive High Priority Support
- ▶ Secure FISMA Hosting Delivery Capabilities
- ▶ Active Portfolio of FISMA Compliant Federal Customers
- ▶ Authorization To Operate (ATO) Guarantee
- ▶ Convenient All-Inclusive Fixed Price Model

## FedRAMP High Certified

IT-CNP provides industry leading certified professionals with solid technical background experience, able to support a full range of cyber security, hosted hardware and software support issues. Hosted systems within our secure NIST and DoD RMF compliant telecommunications infrastructure are supported by technology specialists experienced in all aspects of FISMA compliance.

Our Government customer hosted systems include a wide scope of solutions that range from single dedicated server to large-scale high availability clustered solutions with the use of complete hosting service failover to our alternate disaster recovery site.

IT-CNP utilizes a number of proven cost-effective tools, processes and procedures to leverage its existing technology infrastructure and security compliance fabric to reduce the initial and on-going system operating costs associated with FISMA compliance.

Unlike other service organizations, IT-CNP takes pride in its track record of technical expertise, responsiveness and total customer satisfaction. We are the industry's only support team that routinely goes above and beyond expected scope of support to ensure that customers receive the worldclass service they expect.



More information at [www.GovDataHosting.com](http://www.GovDataHosting.com)

# Business Information

## Business Size

Small Business

## Certifications

- ▶ AICPA SOC 2
- ▶ FISMA NIST/DoD RMF
- ▶ FedRAMP High
- ▶ PMI - Project Management Institute
- ▶ ISACA - Information Systems Audit and Control Association
- ▶ Technical Certifications - Microsoft, Cisco, Oracle
- ▶ ITIL – Information Technology Infrastructure Library
- ▶ ISO/IEC 27001:2013 Information Security Management System
- ▶ ISO 20000 ISO/IEC 20000-1:2018 Information Technology Service Management System
- ▶ ISO 9001 ISO 9001:2015 Quality Management System

## Contract Vehicles

- ▶ DoD Accent
- ▶ NOAA NMITS
- ▶ HHS NGITS
- ▶ GSA MAS
- ▶ Maryland CATS+
- ▶ Other contract vehicles and blanket purchase agreements

## NAICS Codes

Code	Description
518210	data processing, hosting, and related services
519190	All other information services
541330	Engineering services
541511	Custom computer programming services
541512	Computer systems design services
541513	Computer facilities management services
541519	Other computer related services
541611	Administrative management and general management consulting services
541614	Process, physical distribution, and logistics consulting services
611420	Computer training





#### **Corporate Headquarters**

9160 Red Branch Road  
Columbia, MD 21045

## **About IT-CNP**

IT-CNP, Inc., is a leading national provider of the premier government-oriented high availability secure hosting hosting, information information management management, cyber security security and custom helpdesk helpdesk solutions solutions. Created Created exclusively to serve the demanding hosting needs of Federal, State and Local government agencies, IT-CNP serves as a unique government oriented hosting solutions provider that delivers proven government past performance, solid value and secure hosting industry's best practices.

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**www.it-cnp.com | Toll-Free: 800-967-1004 | Customer Service: 410-884-1004**